

EMR Training Requirements & Resources

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Summary

- EMR training is now completely digital due to current COVID-19 circumstances
- Optimise content, training experience and reduce training time
- Classroom training moved to webinar presentations via Cisco Webex platform
 - Interactive learning experience
 - Option of laptop loans to staff to enable interactivity during webinar promoting EMR understanding and muscle memory



EMR Training Requirements

1. eLearning modules via Latte
2. Relevant Key Workflow Videos via EMR Webpage
<https://emrmonashhealth.org/>
3. Webinar participation if applicable to your discipline
4. Practise EMR skills following the Practise Script and Proficiency Guide workflow on the EMR Practise Domain



Webinar Bookings

Essentials Training: emrtraining@monashhealth.org

The screenshot shows the Monash Health Learning portal. At the top, the 'latte' logo is on the left, and 'The new face of Monash Health Learning' is on the right. Below this is a navigation bar with 'Home', 'Reports', 'Course Catalogue', 'EMR Classroom Courses' (highlighted with a red box), and 'Trainer'. On the left side, there are three teal buttons with plus signs: 'EMR Super User Classroom (37)', 'EMR End User Classroom (73)' (highlighted with a red box), and 'EMR Training Assistant (38)'. Below these is a yellow cube icon and the text 'EMR Classroom - Nursing: Inpatient'. On the right, a detailed view of 'EMR - Nursing: Inpatient' is shown, featuring a table of bookings and a set of control icons.

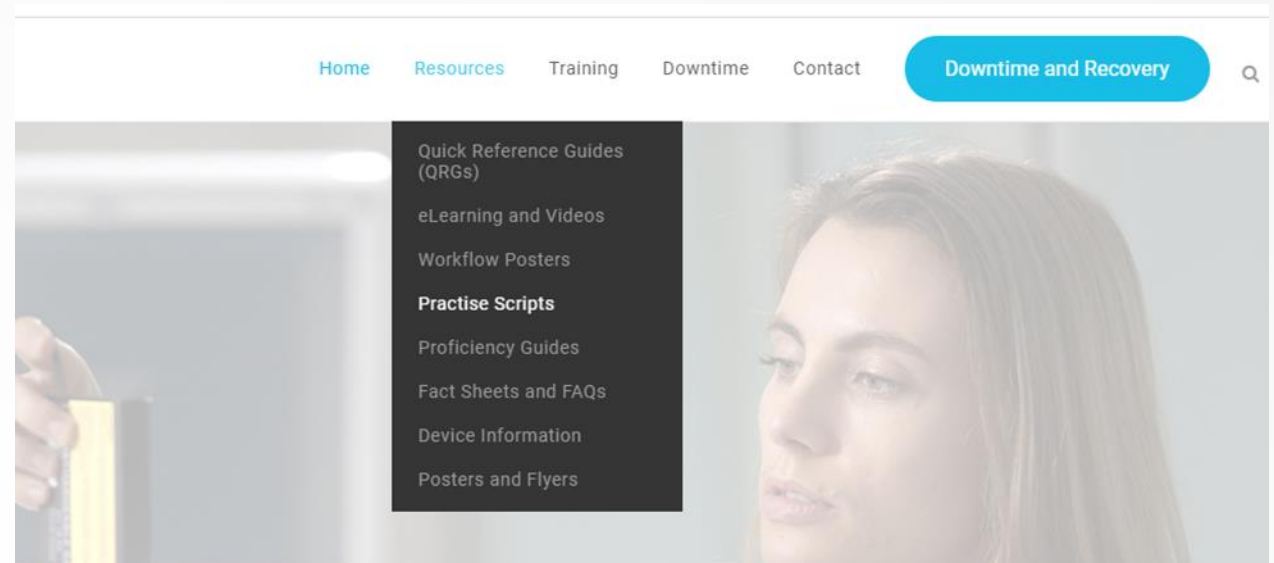
Date	Time and Time Zone	Room	Capacity	Status	Options
1 June 2020	8:00 AM - 11:00 AM Australia/Melbourne	EMR Training Webinar via WebEx N/A (Room details)	1 / 1	Booking full	Attendees Allocate spaces for team (0/125) Manage reservations Sign-up
5 June 2020	8:00 AM - 11:00 AM Australia/Melbourne	EMR Training Webinar via WebEx N/A (Room details)	28 / 20 (Overbooked)	Booking full	Attendees Allocate spaces for team (0/125) Manage reservations Sign-up
10 June 2020	8:00 AM - 11:00 AM Australia/Melbourne	EMR Training Webinar via WebEx N/A (Room details)	20 / 20	Booking full	Attendees Allocate spaces for team (0/125) Reserve for another manager Manage reservations Sign-up



EMR Webpage Resources

- Quick Reference Guides
- Key Workflow Videos
- Practise Scripts/Proficiency Guides
- Workflow Posters
- Fact Sheets
- Training Guide

www.emrmonashhealth.org



EMR Training Matrix

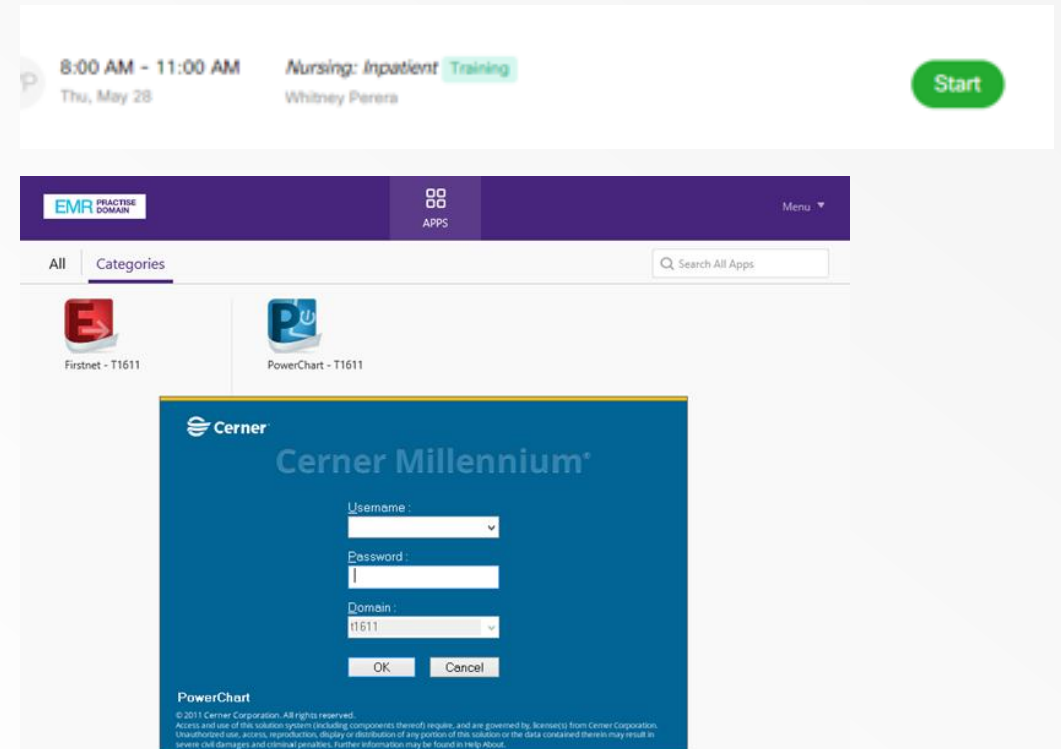
Discipline/Specialty	EMR Training Stream	Webinar Hours	eLearning Note: All clinicians must also complete the Allergies and ADR eLearning program	eLearning (Hours)
Doctors in all areas excluding ED and Community	Doctors: General	3	Doctors	4
Doctors in ED	Doctors: ED	3	Doctors	4
Doctors rotating to ED after completing Doctors: General	Doctors: ED Rotation	1	Key Workflow Video	1
Doctors working in community settings only	View Only	n/a	View Only	1
Midwives	Midwifery	3	Midwife	4
Nurses and RUSONs in all general areas	Nursing: General Inpatient	3	Nursing: General Medical and Surgical	4
Nurses working in ED	Nursing: ED	3	Emergency Nursing	4
Nurses working in ED Management/Triage/Resus	Nursing: ED Advanced	4	n/a	4
Nurses in ICU or CCU (Adult, Paeds, Neonatal)	Nursing: Critical Care	3	Nursing: General Medical and Surgical, OR Newborn Nursing, OR Paediatric	4
Nurses in Dialysis	Nursing: Dialysis	3	Nursing: Dialysis	4
Nurses in DTC	Nursing: DTC	3	Nursing: Day Treatment Centre	4
Nurses in Surgical Services – Scrub/Scout	Nursing Surgical Services: Scrub Scout	3	Nursing Surgical Services: Scrub Scout	4
Nurses in Surgical Services – Anaesthetics and Recovery	Nursing: Surgical Services: Anaesthetics and Recovery	3	Nursing Surgical Services: Anaesthetics and Recovery	4
Nurses and physiologists working in Cath Lab	Cath Lab Surgical Services	3	Cath Lab Surgical Services	4
Specialty Nurses/Specialty Midwives	Specialist Nurses and Multidisciplinary Teams	n/a	Specialist Nurses and Multidisciplinary Teams	4
Nurses working as Coordinators (NCO) or DCOs	Bed Manager, View Only	n/a	Bed Management Nursing: General Medical and Surgical	4
Nurses and Clerks working in Scheduling roles	Nursing/Clerical Scheduler	2.5	Scheduling , OR ECT Coordinator as per role	2
Cath Lab and Physiologists	Cath Lab Physiologist	3	Nursing: General Medical and Surgical	4
Ward Clerks	Ward Clerk	n/a	Ward Clerk	2
ED Clerks/Admin	ED Clerical	2.5	ED Ward Clerk	2
Theatre Ward Clerks	Theatre Ward Clerks	2.5	Scheduling	2
Emergency Psychiatric Services, Emergency Psychiatric Services, AOD and Mental Health Response Team	Emergency Psychiatric Services	1	Emergency Psychiatric Services (EPS)	2
Pharmacists	Pharmacist	4	Pharmacist	4
Pharmacy Techs	Pharmacy Techs	n/a	Pharmacist	4
Allied Health Practitioners	Allied Health Practitioners	n/a	Allied Health Practitioners	4
Allied Health Assistants	Allied Health Assistants	n/a	Allied Health Assistants	4
Dieticians	Dieticians	n/a	Dietician	4
Psychologists	Psychologists	n/a	Psychologist	4
Radiography Technicians	Diagnostic Imaging Technicians	n/a	Diagnostic Imaging Technicians	3
Bed Management	Bed Management	n/a	Bed Management	2
HIS, Admitted Data Team	Admin/Clerical: Admitted Data Team	n/a	Admin/Clerical: Admitted Data Team	1
Peer Workers, ACAS, RALS, Pastoral Care, Genetic Counsellors, Teachers	View only	n/a	View Only and Note Entry	1
Pathologists	Pathologist	n/a	Pathologist	1
Phlebotomists	Phlebotomists	n/a	Phlebotomist	2
CPO, AIN, PCA	View Only	n/a	View Only	1
Outpatient Staff	View Only	n/a	View Only	1
COVID Response Streams				
Nurses working in or moving from Surgical Services to Adult/Paed/Neonatal ICU, CCU	Critical Care Nurse Upgrade to ICU	1	n/a	n/a
Anaesthetists moving to ICU	Anaesthetist Upgrade to ICU	1	n/a	n/a
CCU/ ward 32 / HDU to ICU	Critical Care Nurse Upgrade to ICU	1	n/a	n/a
General Nurse to Critical Care	General Nurse Upgrade to ICU	2	n/a	n/a



Webinars

Instructions

- **48 hours before Webinar**
 1. WebEx App
 - Training Session Invitation
 2. Citrix Receiver Portal
 - EMR Train Domain
 3. Computer
 - 2 Screens
 4. Login 30 minutes before webinar



Agency/Locum Employees

- Previous Cerner experience
 - eLearning only
- No previous Cerner experience
 - eLearning and Webinar



Remember

- Book as early as possible, webinars close 24 hours prior to start time
- Inform staff to watch for emails
 - Webinar invite
 - Instructions
- If schedule does not have suitable session contact emrtraining@monashhealth.org
- We want to help you and make EMR Training a positive experience
- Further support and training available on request to EMR training email

